



OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS

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TRICARE
MANAGEMENT ACTIVITY

PRO

CHANGE 161
6010.49-M
JULY 10, 2000

PUBLICATIONS SYSTEM CHANGE TRANSMITTAL
FOR
OPERATIONS MANUAL

The TRICARE Management Activity has authorized the following change(s) to 6010.49-M, reissued July 1992.

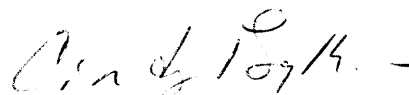
PAGE CHANGE(S): See page 2.

REMOVE AND INSERT PAGE(S): See page 2.

SUMMARY OF CHANGE(S): This change implements the Debt Collection Assistance Office Program. It also contains 2 separate provisions that the contractor's toll free number must offer an option to connect the caller to the Beneficiary Counselling, and Assistance Coordinator at the Lead Agent.

EFFECTIVE DATE AND IMPLEMENTATION: July 28, 2000.

This change is made in conjunction with TRICARE Operations Manual Change No. 4.


Mary C. Boykin
Chief, Office of Program Requirements

ATTACHMENT(S): 25 PAGES
DISTRIBUTION: 6010.49-M

WHEN PRESCRIBED ACTION HAS BEEN TAKEN, FILE THIS TRANSMITTAL WITH BASIC DOCUMENT

REMOVE PAGE(S)

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PART ONE

CHAPTER 3

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PART TWO

CHAPTER 8

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2.8.X-1 through 5

PART THREE

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